

## Clearing your Cache

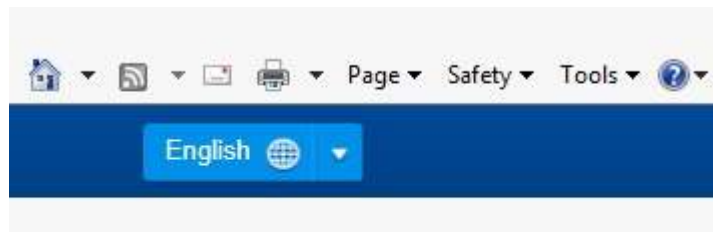
Should you find yourself locked out of the eSocSci website, you can easily get back in. The first thing you need to do is clear your browser's internet history, which caches all of the cookies and stores the information from the sites that you've been to. You can also clear the caches of your mobile devices, should you need to.

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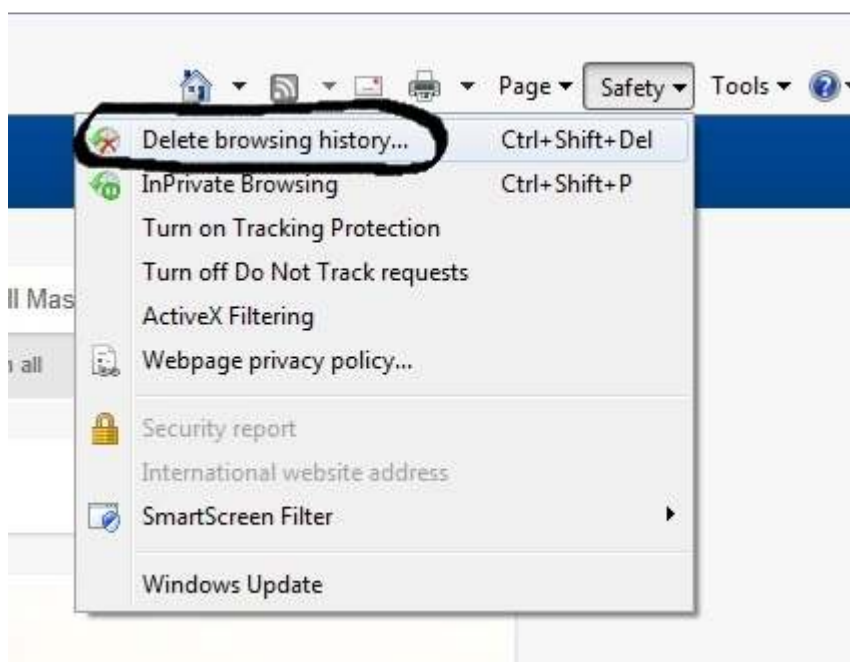
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## IE

- 1) In the top right hand corner of the webpage you should see a row of dropdown arrows.



- 2) Click on Safety, which will bring you to this menu, then click on Delete Browsing History

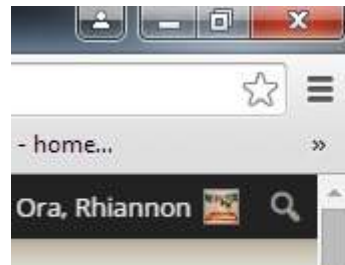


- 3) Select the fields you want to clear, and click Delete. We recommend clearing the **Preserve Favourites Website Data, Temporary Internet files and website files**, and **Cookies and website data only**, however for added security you may wish to clear your browser history completely.

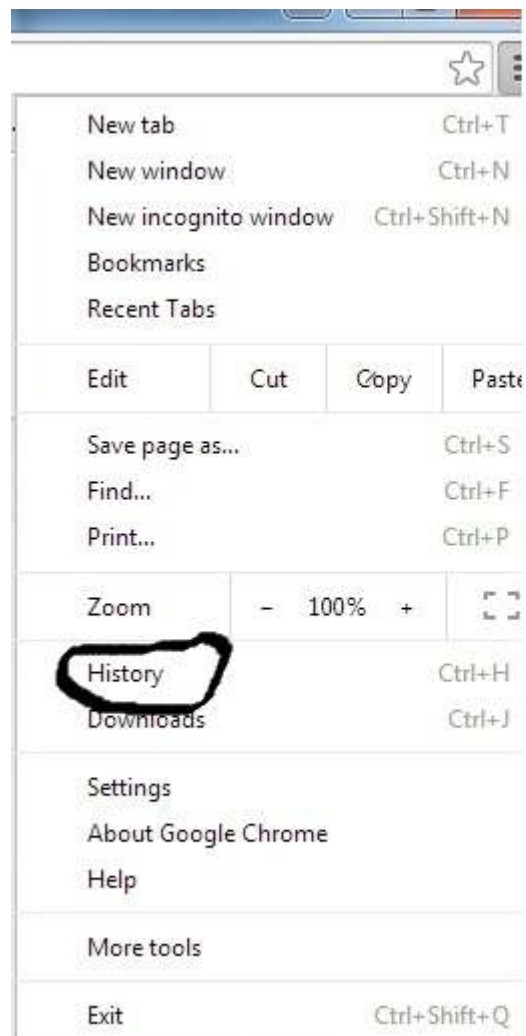


## CHROME

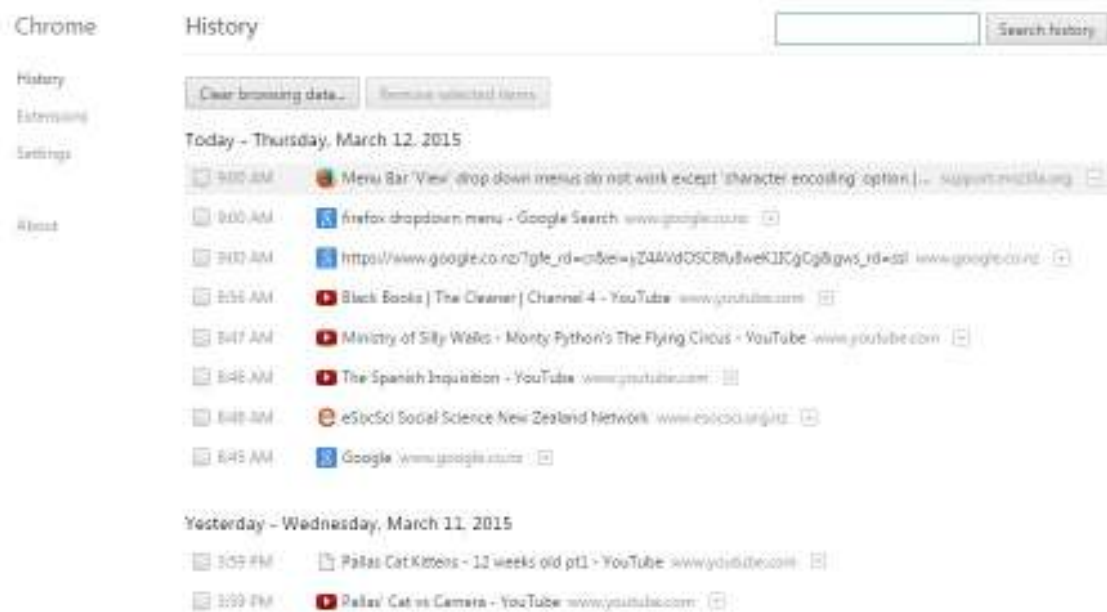
- 1) Go to the three bars in the top right corner of the webpage and click on it.



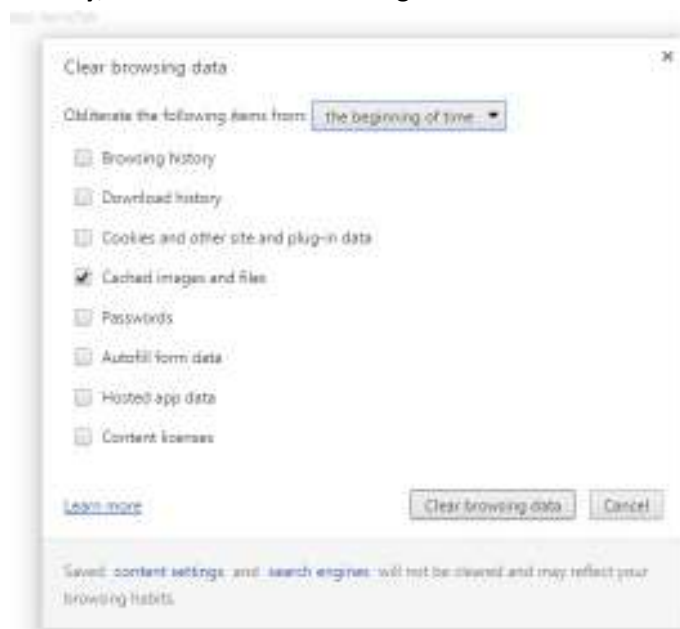
- 2) Click on History



3) Click on Clear Browsing Data

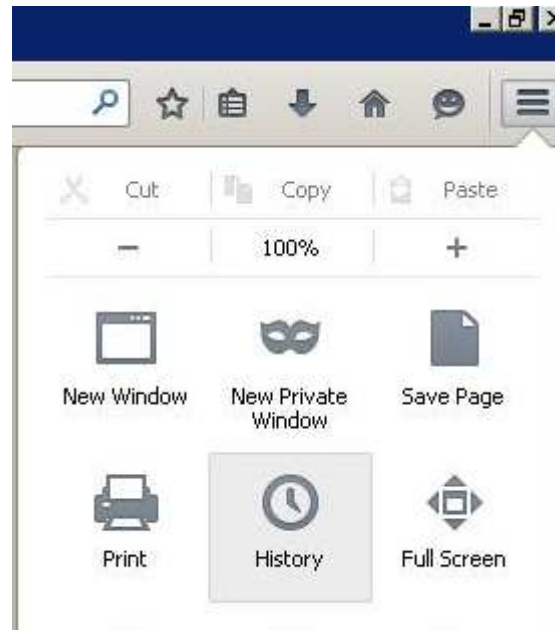


4) Select **Cached Images and Files, Cookies and Other Site and Plug-In Data, and Browsing History**, then click Clear Browsing Data

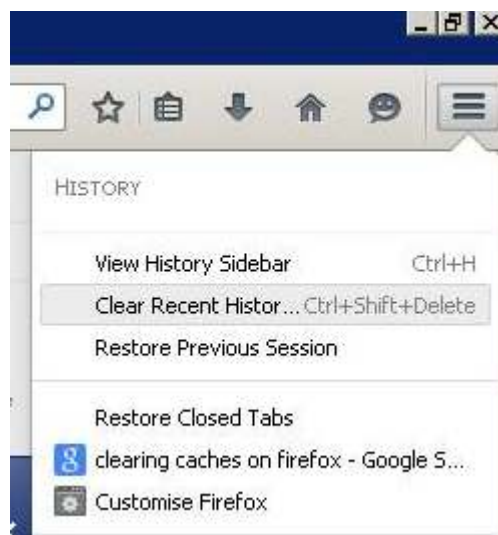


## FIREFOX

- 1) Click on the triple bar at the top of the right side of the screen. This will bring up your menu.  
Click on History



- 2) Now click on Clear Recent History



- 3) Select **Browsing & Download History, Form & Search History, Cookies, Cache, and Active Logins**, then click Clear Now.

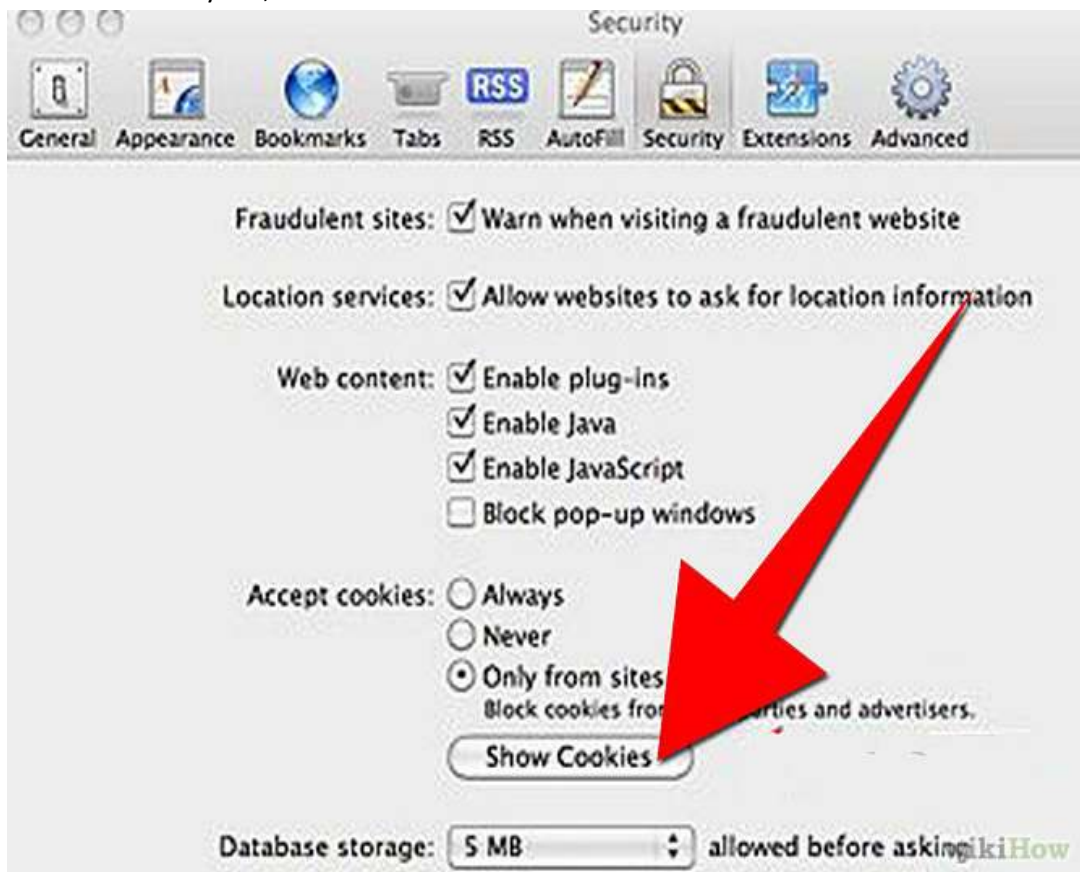


## SAFARI

- 1) In the top left hand corner by the Apple symbol, click Safari to bring the drop-down menu up, then select Preferences.

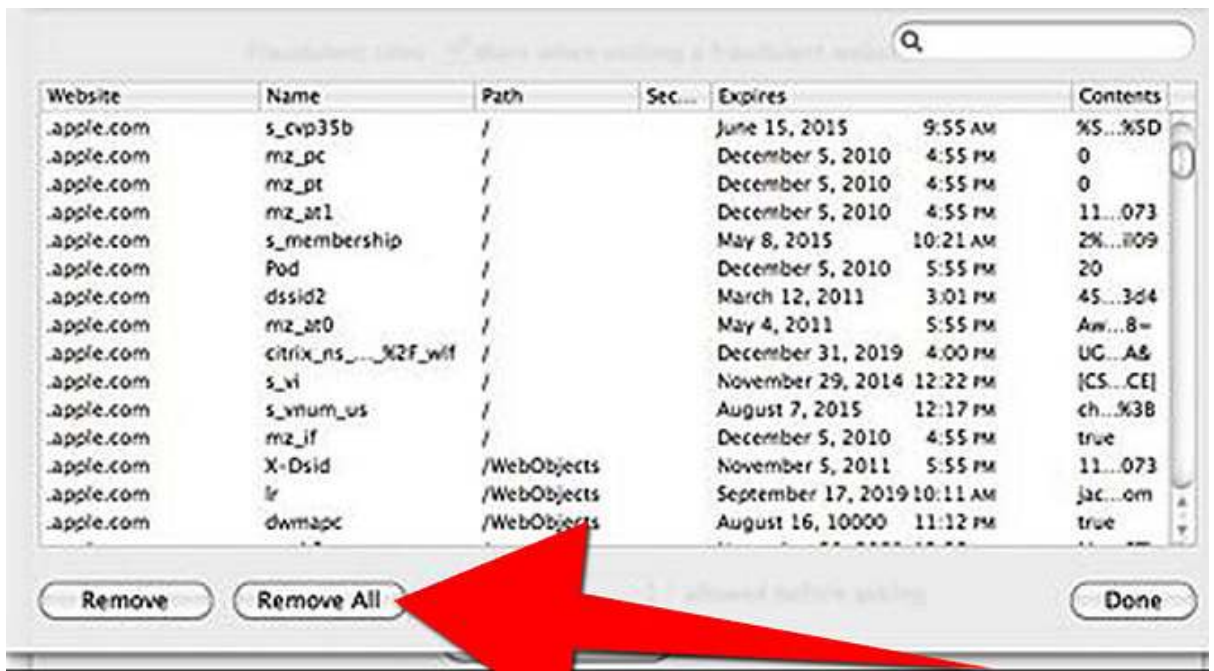


- 2) Under the Security tab, select Show Cookies

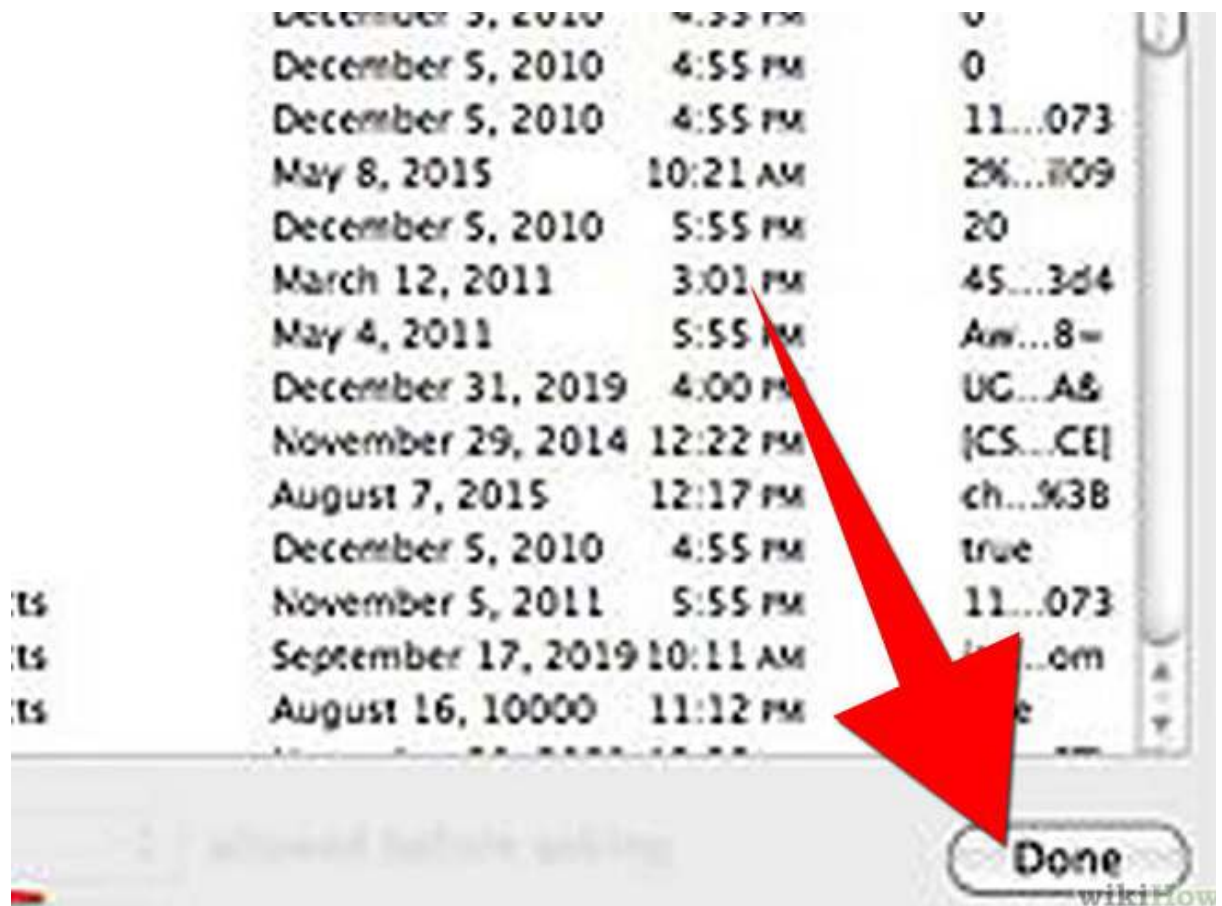




3) Select Remove All



4) Once that has finished, click Done to close the window.



## iPHONE

This will work if you need to clear the cache on your iPad as well.

- 1) In your phone's home screen, tap Settings



- 2) Then tap Safari



- 3) Tap Clear Cookies and Data



## ANDROID

This will also work for Android tablets.

- 1) On the home screen, tap the globe icon



- 2) Tap the Options button



- 3) Tap More



4) Tap on the Settings button



5) Under the Settings menu, tap **Clear Cache**, **Clear History**, and **Clear all cookie data**

